

## **DELIVERY POLICY:**

Regenr8 Beauty & Body aims to make the purchasing experience as seamless as possible. Below are some key points around delivery:

- Items can be picked up on request from our Pukekohe practise
- Delivery timeframes range from 3 to 5 business days depending on location
- Once your order is placed, depending on availability of stock, we will aim to have your order shipped within 1 business day
- We do not currently offer tracking numbers with orders, however please contact us if you require an update
- Please note, it is your responsibility to ensure a full, valid delivery address is given
- We currently accept orders within New Zealand only

## **RETURNS POLICY:**

- Vouchers cannot be returned or exchanged for cash
- Items can be returned for a full refund within 14 days of purchase
- We do not accept any items returned that have been opened, damaged and/or tampered with
- Refunds will be given in store credit or NZD
- It is the customers responsibility to pay and organise shipping back to Regenr8 Beauty & Body
- Bookings cancelled within 24 hours of their start time may be subject to cancellation fees